



St. Vincent's House

70 years of service

2024 IMPACT REPORT

A YEAR OF
RESILIENCE



118,684

Duplicated Individuals Served

11,515 Distinct Individuals &
6,499 Distinct Households Received
Services from St. Vincent's House



70 Years of Service

For over 70 years, St. Vincent's House has provided essential, holistic services under one roof to a large population of neighbors in need, including many vulnerable, uninsured, underserved individuals and families. As we continue to expand and find ways to best meet the needs of our community, St. Vincent's House has now become the largest social service agency in Galveston County.

Our Mission

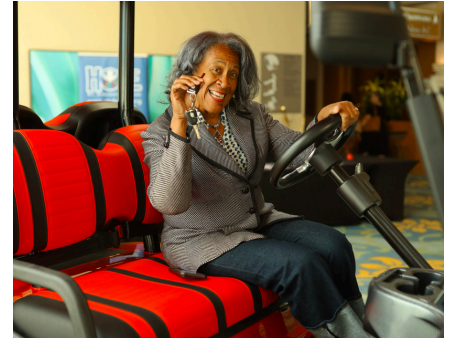
St. Vincent's House provides services and resources to empower people to become healthy, self-sustaining, contributing members of our community.

Jazz Brunch Celebration & Volunteer Reception

A special thank you to everyone who made it to the Jazz Brunch to celebrate 70 years of service to our community and to honor Drs. Ben & Sharon Raimer!

We were also fortunate to host a Spring Volunteer Reception to celebrate those who have been our biggest cheerleaders and the heartbeat behind the life changing work at St. Vincent's House.

(These events were 100% underwritten and all dollars raised went back into programming.)



A Beacon of
HOPE and
Healing for All
of God's
People



Our Unique Approach to Care



At St. Vincent's House, we are committed to delivering comprehensive care through our Integrated Care Model, where individuals and families receive holistic support for their mind, body, and spirit—all under one roof. As the largest social service organization in Galveston County, we have seen how the success of this approach to care, with the help of our community partners, has made the greatest impact in improving the lives of our clients. By addressing the full spectrum of needs for each individual who walks through our doors, we empower them to regain stability and get back on their feet.

Services at St. Vincent's House

Call 409-765-2242 for Appointments:



Multi-Specialty Clinics

- Post-COVID
- Speech, Physical & Occupational Therapy
- ENT
- Endocrine
- Urology
- Wound Care
- Mobile Clinic
- Heart Failure
- Psychiatry
- Podiatry
- Interprofessional Clinic
- Care Transition Clinic
- Ophthalmology
- Medicine
- Rheumatology
- Neurology
- Gynecology
- Chronic Care Clinic



Vision Screenings & Glasses

Provided by Prevent Blindness & Sight for All



Dental Clinic

Saturdays from 9am-12pm



Mental Health

Adult & Bilingual Mental Health Services Provided by Family Service Center

Call 409-763-8521 for More Information:



Expanded Food & Hygiene Pantry

Monday - Friday from 9am - 1pm
Provides Homebound Deliveries & Snack Packs to Travelers



Galveston County Diaper Bank

Newborn & Senior Supplies



Narcan Dispensary

24/7 Drive Through and Office Dispensary Provided by Gulf Coast Outreach Ministries



Homelessness Prevention & Emergency Assistance

Comprehensive Case Management
Rental & Utility Assistance



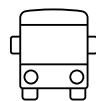
Citizenship Services

SVH Pathways to Citizenship Program
Legal and Representation Services
Provided by Galveston Houston Immigration Representation Project
(409)-900-2114



Chapel

Fridays at 11am



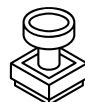
Transportation

Provided within City of Galveston



Financial Literacy Classes

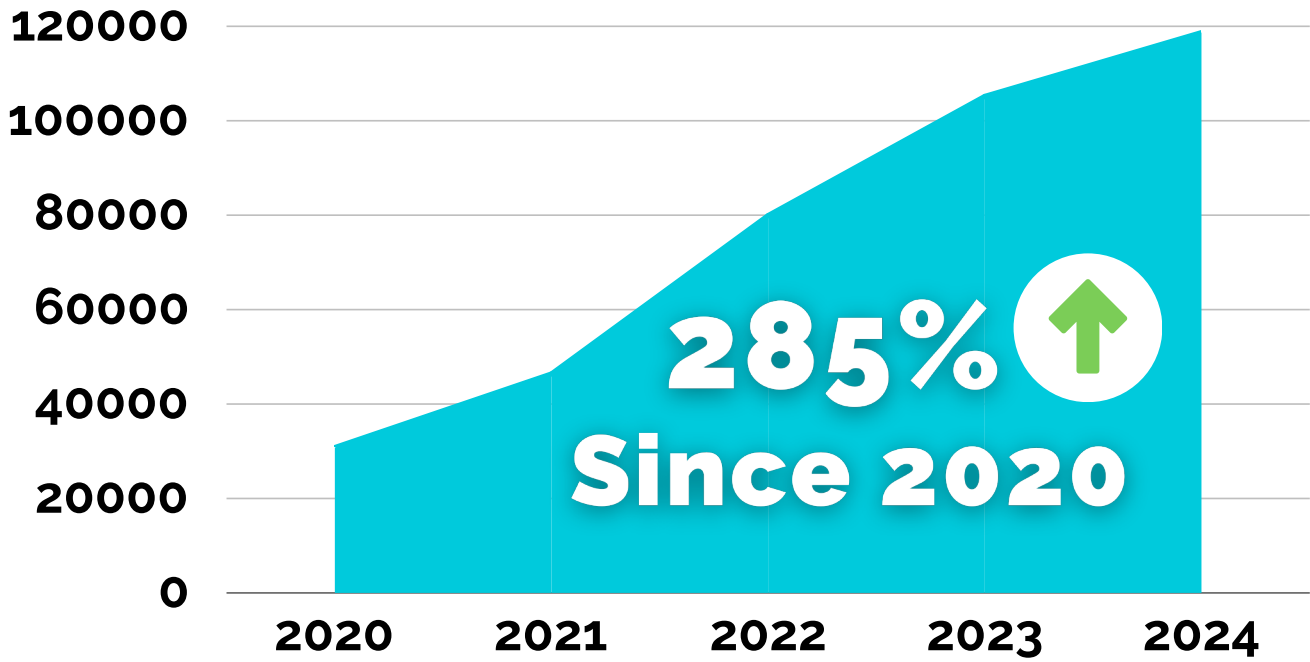
Provided as Needed



Notary

In-Office Services

Numbers Served Through the Years



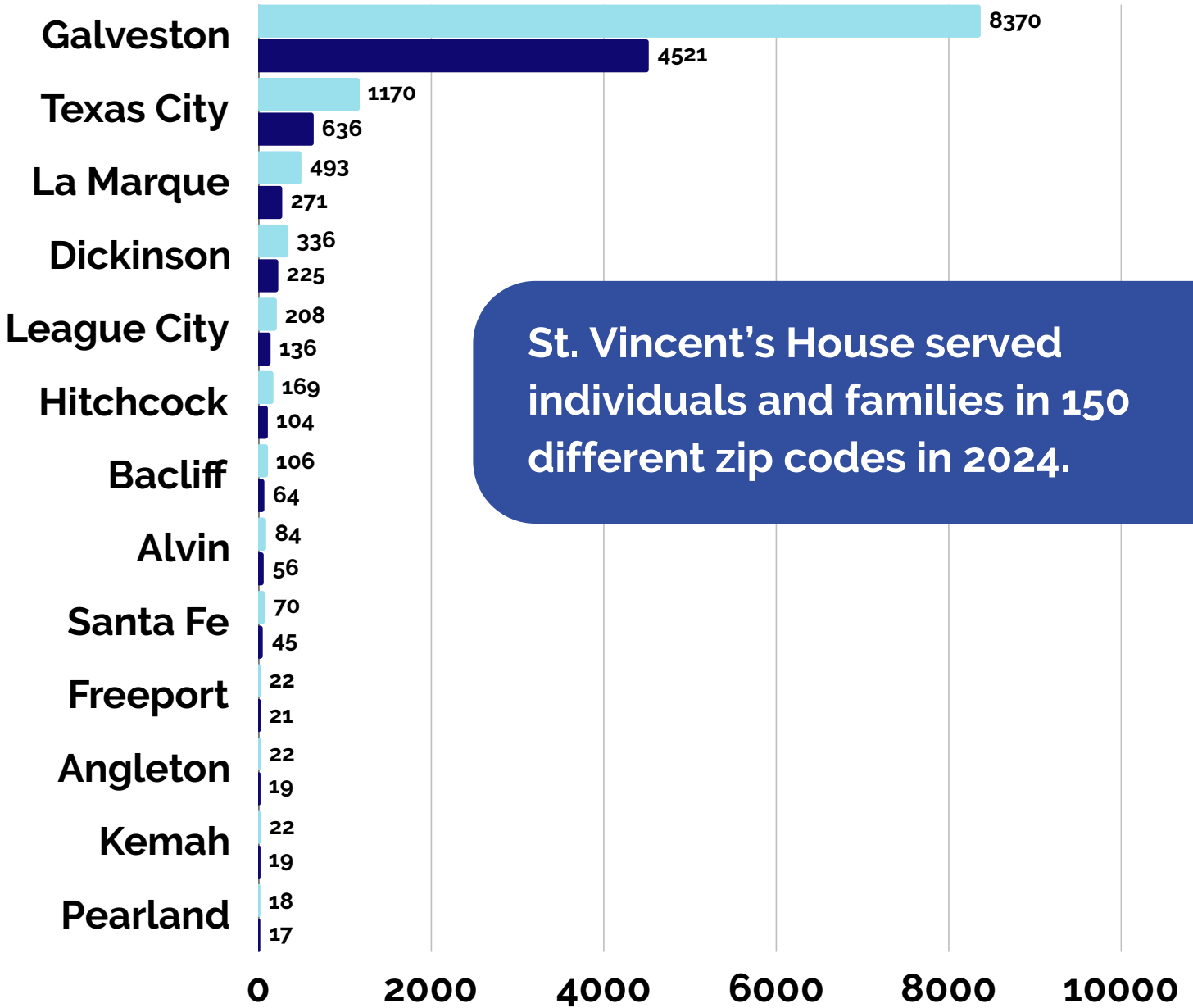
Year	Duplicated Individuals Served
2019	21,504
2020	30,799
2021	46,392
2022	79,926
2023	105,170
2024	118,684

At St. Vincent's House, we continue to raise the bar in finding ways to be as impactful as possible.

By developing strong community and inter-agency collaborations, we are building new avenues of support to better serve neighbors and families in crisis.

Top 25 Zip Codes Served

● Individuals ● Households



St. Vincent's House served individuals and families in 150 different zip codes in 2024.



Expanded Food & Hygiene Pantry

Our comprehensive pantry includes cleaning & hygiene supplies, child & adult diapers as well as fruits & vegetables.

8,864 Snack Packs Distributed to 943 self-identified unsheltered individuals



More SVH Pantry Statistics

- 22,368 duplicated individuals received groceries & hygiene supplies **(a 24.8% increase from 2023)**
- 7,141 distinct individuals were served through our pantry
- 547 distinct households received Homebound Deliveries
- Homebound senior clients also received Christmas goodie bags
- 83% of pantry clients get referred to at least one of our many services or partners

7,905 Homebound Food Deliveries (a 33% increase from 2023), averaging 200 weekly home deliveries for families and seniors that are homebound or do not have any transportation.



Community Outreach

Vietnamese Fishing Village



Services Provided: Hurricane Preparation, Blood Pressure & Diabetes Screening, Foot Screening, Skin Screening, Tetanus & COVID vaccinations, Medications/Medical Kits, Blood draws, HIV/STD testing, Dental Extractions

Back to School Blast

Over 2,000 Individuals Served!

St. Vincent's House partnered with GSD Family and Community Engagement (F.A.C.E.), the Galveston County Food Bank, and TXU Energy to provide clothing, shoes, socks, underwear, hygiene supplies, school supplies, a warm meal, and resources from over 45 community partners at this fun, family event!



Community Outreach

Winter Family Health Fest



A successful event, serving thousands, partnering with UTMB Student Clinics, GISD Family and Community Engagement (F.A.C.E.), and the Galveston County Food Bank to provide clothing, shoes, socks, underwear, hygiene supplies, school supplies and resources from over 45 community partners.



Community Outreach



Transportation/Bus Service

6,441 Rides Given to Neighbors & Families in Galveston City Limits



“Pop-up” Services & Community Events

Multiple Hurricane Beryl Emergency “Pop-Up” Events

St. Vincent's House is one of the first agencies to aid the community during crisis. During Hurricane Beryl, we partnered with the American Red Cross and other community partners to provide essential relief. Through this effort, we helped hundreds of families impacted by the storm by distributing critical supplies, including disaster kits, food, and hygiene items.



Community Outreach



Thanksgiving Distribution

Over 1,200 Individuals Served for Thanksgiving!

Families were able to enjoy Thanksgiving thanks to our community coming together to provide and distribute Thanksgiving boxes!



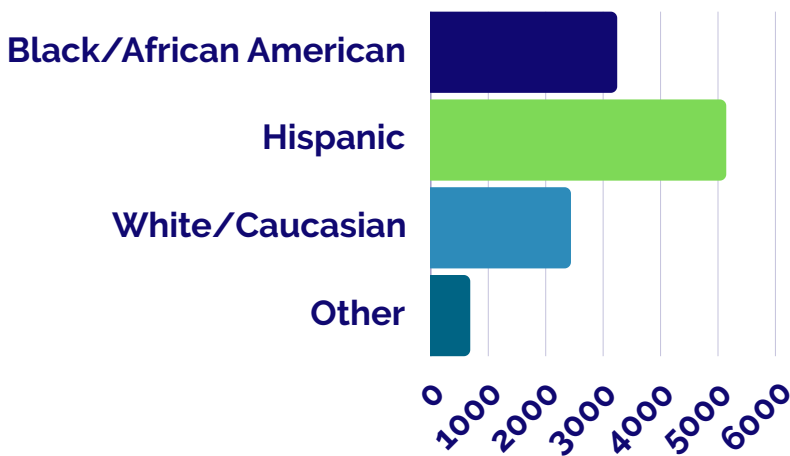
Christmas HOPE Tree

180 Children Received the Gift of Christmas!

Thanks to the amazing donors from Trinity Episcopal Church, St. Augustine of Hippo Episcopal Church, Grace Episcopal Church, St. Michael's Episcopal Church, Good Shepherd Episcopal Church, St. Georges Texas City, St. Andrew's Episcopal Church, St. Thomas the Apostle Episcopal Church, and Unitarian Universalist Fellowship of Galveston County.



St. Vincent's House 2024 Demographics



RACE

5,144 Hispanic
3,245 Black/African American
2,440 White/Caucasian
686 Other

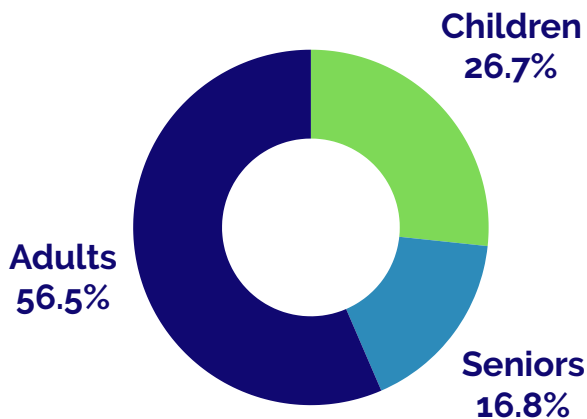
Service Type

8,702 Individual Assistance Services
3,772 Individual Medical Services

Medical Services
30.2%



Assistance Services
69.8%



AGE

6,504 Adults
3,072 Children
1,939 Seniors

100%

of clients are referred to at least one or more of our services.

Collaborative Partnerships



Galveston Diaper Bank

Distributed 2,002,998 Baby & Adult Incontinence Supplies

The Galveston Diaper Bank partnered with St. Vincent's House in order to be more impactful in reaching individuals and families in need. **We served 897 distinct babies and 327 adults & seniors received incontinence supplies.**

Drive Thru Narcan Dispensary

655 Narcan Distributed

St. Vincent's House became the 1st Drive Through Narcan Dispensary in Galveston, making Narcan easily accessible to the community with two FREE access points, including 24/7 access in the back drive-up alley.

Galveston County is the #2 place for Fentanyl related deaths per capita in Texas. Recently, Galveston County has seen a 50% decline in overdose deaths thanks to community support and increased Narcan availability with **St. Vincent's House distributing an average of 55 doses monthly.** Narcan is the only medication that can save a life in a matter of seconds!

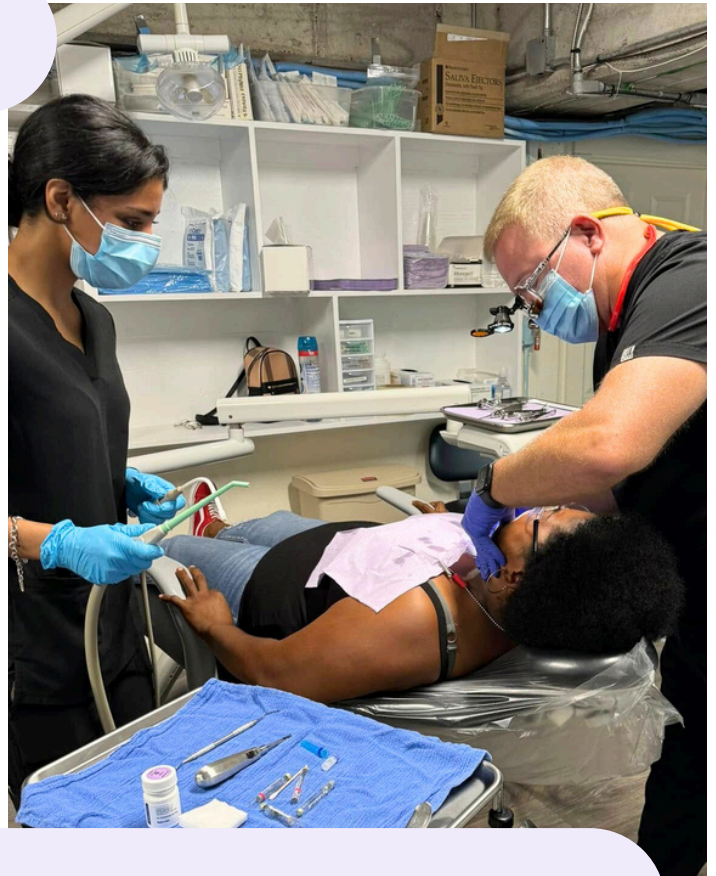


Collaborative Partnerships

HOPE Dental Clinic

Provided by a Dedicated Group of Volunteer Dentists

Every Saturday, this group of amazing volunteer dentists provides essential dental extractions and referrals for specialized treatments, **last year serving a total of 279 clients!**



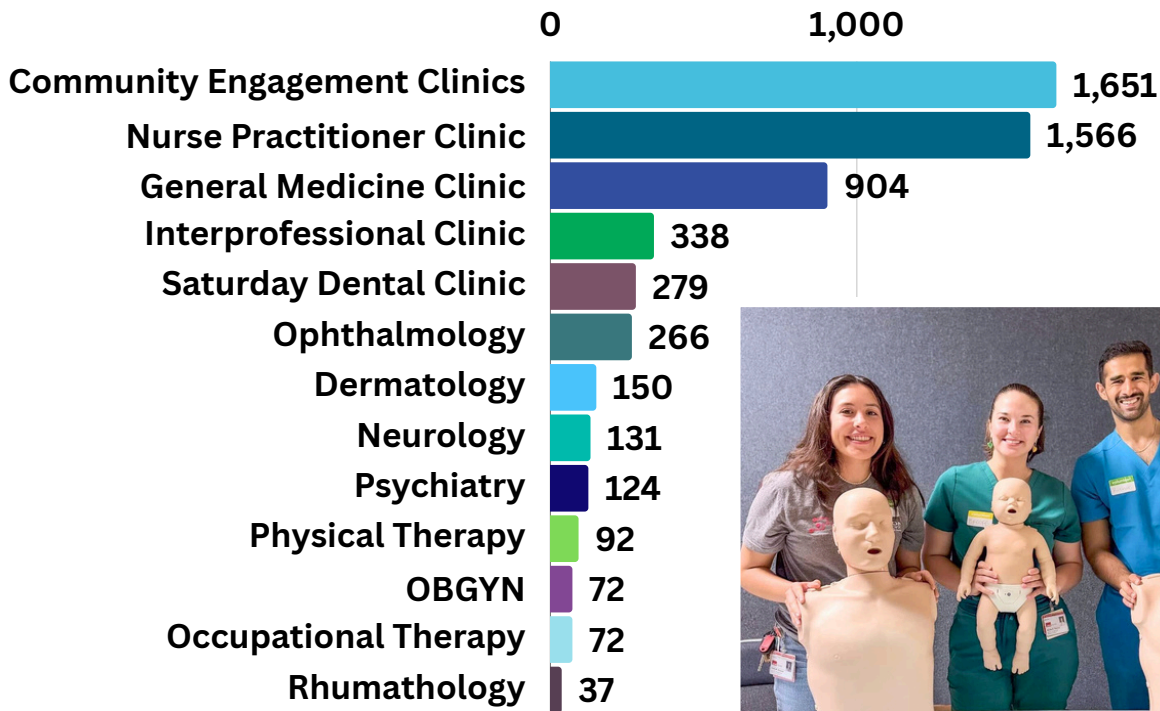
Comprehensive Vision Program

We partner with Prevent Blindness Texas & Sight for All with Dr. Susie Mehta, a “Volunteer Optometrist”

Diabetic and chronically ill clients are referred to Dr. Mehta's clinics for eye examinations and glasses. Prevent Blindness provides vision screenings and vouchers for eye exams and glasses.



Hope Clinic Services



GHIRP

(Galveston Houston Immigration Representation Project)

- New Pathways to Citizenship Program at St. Vincent's House
- 512 Households Impacted
- 2,625 Know Your Rights & Consultations
- 59 Human Trafficking Clients Represented
- 328 Children Received Direct Legal Services
- 128 Children Connected to Social Services

Family Service Center

34,030 Total Client Hours

- 185 Individuals Served
- 621 Sessions Provided

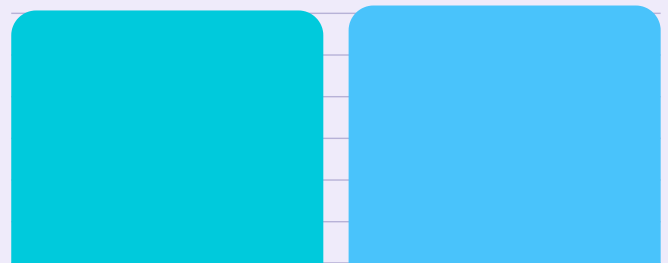
Funds Raised & Operating Expenses

Funds raised, including \$3,813,981.82 for in-kind services from UTMB Student Clinics, FSC, GHIRP & Speech Therapy.
We are 100% philanthropic.

\$7,000,000.00
\$6,000,000.00
\$5,000,000.00
\$4,000,000.00
\$3,000,000.00
\$2,000,000.00
\$1,000,000.00
\$0.00

\$6,068,942

\$6,187,665



Funds Raised

Operating Expenses

A STORY OF HOPE



“You’re truly a blessing in me and my sister’s life.”

After enduring months of hardship, Sarah came to St. Vincent’s House as a last resort, seeking help with rent and utilities. Sarah had no choice but to take a leave from work to care for her sick mother and twin sister, Susan, who has cerebral palsy. After her mother’s death, she became her sister’s sole caregiver. Overwhelmed, Sarah’s Case Manager, Mariana, provided a plan of support, including assistance with rent, utilities, food, adult incontinence supplies for her sister, healthcare, and job search resources. After months of effort, she secured a remote job but lacked equipment. Because of your generosity, St. Vincent’s House was able to surprise her with the necessary supplies to get her back on her feet. Grateful to have found this life-changing assistance, Sarah shared, “You’re truly a blessing in me and my sister’s life.” Sarah’s story embodies the heart of St. Vincent’s House—supporting individuals through crises and helping them build a stable life. We are blessed to have been part of Sarah’s journey and look forward to her bright future ahead!

Message from Executive Director, Paula C. Tobon

As we look ahead to 2025, we are filled with HOPE and gratitude for the incredible impact we have made together. We have seen more families than ever turn to St. Vincent's House for support, and are grateful to be a place where help, compassion, and HOPE are always available.



When a family comes to us for food, it is often because a parent is facing an impossible choice: feeding their children or paying the utility bill. Thanks to your support, families do not have to face those choices alone. Together, we have provided meals, shelter, and essential resources that ease burdens and restore HOPE.

Leading this work is not just a job - it's an honored responsibility. A calling to break barriers, create opportunities, and ensure that every person who walks through our doors at St. Vincent's House knows they are seen, heard, and supported. This community of our friends and neighbors are worthy of a just and healthy home to call their own. We must continue every day to push ourselves to do better and be more impactful.

Because if not us, then who will?

Life's challenges are great, but so is our determination and faith. With your support, we are able to continue finding ways to be as impactful as possible. Together, we can build a stronger, more resilient community where every neighbor and family has the chance to thrive.

"Ninety cents of every dollar spent goes toward programming, which means it goes to food, rent, utilities, transportation, and other assistance services—it's what our community needs." - Paula C. Tobon

Thank you to our Board of Directors!



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Our volunteers & donors are the heartbeat behind what we do.

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opportunities
and ways to give



SCAN THE QR CODE



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